

**We are here to help,
feel free to contact us
with questions or
to provide feedback.**

For additional information, please visit the Support section of our website at www.acanac.com. To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at **1-866-281-3538**, or send an email to via our Contact Us page at www.acanac.com/contact.

Digital Home Phone

Quick Reference Booklet

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Complete Digital Home Phone Quick Reference Booklet

This booklet summarizes the information you need to use the features included with your Digital Home Phone. For a detailed explanation of all features, please refer to the Home Phone section of our website located at www.acanac.com/home-phone.

FEATURES INCLUDED

3-Way Calling

Add a 3rd party during a call by pressing the receiver, flash or link button then dialling the number and pressing the receiver, flash or link button again.

Caller Display

See the name and number of the person calling you.

Call Forwarding

Forward your calls to the number of your choice. Long distance charges may apply. To forward a call simply dial *72, followed by 1 and the area code and number you want to forward the call to. Dial *73 to disable Call Forwarding.

Caller ID block

When placing a call, you can block your name and number from appearing on the recipient's call display. Simply dial *67 before dialling the destination phone number to block your name and number.

Call Waiting

When you're on the phone, a beep will notify you if another call is coming in. To answer a waiting call, simply press the flash or link button, or press and release the receiver button. Repeat the steps above to alternate between callers. Dial *70 to disable Call Waiting and Dial *71 to re-enable Call Waiting.

Visual Call Waiting

See the name and number of the person calling while you're already on the phone.

Speed Dialling

Setup and use several numbers to quickly dial a call. You can choose the code you want (between 20 and 49), for up to 30 telephone numbers. Dial *75, followed by a 2-digit code you want to assign to the phone number. Then type in 1 and the area code and phone number you want to assign it to. For all future calls, simply dial * and the 2-digit code to reach this telephone number.

Free Acanac-to-Acanac Calling

Call any Acanac Home Phone subscriber for free, anywhere in the world.

ESSENTIAL VOICEMAIL FEATURES

To access your voicemail from your Acanac Home Phone, Dial *98 followed by your voicemail password* and the # key.

1 Listening to messages

- 1 Rewind
- 2 Pause/restart
- 3 Skip forward
- 4 Replay
- 5 Message details
- 6 Send a copy
- 7 Erase
- 8 Reply
- 9 Save
- # Next message/leave as new
- * Exit

3 Reviewing or changing your greeting

- 1 Set up or change your personal greeting
- 3 Select a system-generated greeting or change the recording of your name

4 Managing your mailbox settings

- 2 Hands-free options and times savers
- 3 Security (including how to manage your PIN)

*When accessing your voicemail for the first time, please note that your default password is your Acanac account number.

